

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001315

Debjani Halder Complainant

Vs

Magnolia Infrastructure Development Ltd. Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
01 08.08.2025	Complainants are present in today's hearing physically signing the Attendance Sheet. Chartered Accountant, Mr. Gopal Krishna Lodha (email:- rrlservices2018@gmail.com) being the Authorized Representative of the Respondent Company is present in today's hearing through online mode, filing hazira and authorization through email. As per the Complainant, she has approached the Authority for refund of Rs. 2,66,380/- which the Respondent is yet to refund her, as informed her by the Respondent vide letter reference no. MAG by May by 22-23/0001 dated 19.05.2022 of cancelling the allotment. She submitted that she has not received the refund. She was trying since last three years but yet to get the refund till to date. As such, she filed the instant complaint for redressal of complaint and providing relief of refund of the said amount. After hearing the Complainant, the Authority is pleased to admit this matter for further hearing and order as per the provisions contained in Section 31 of the Real Estate (Regulation and Development) Act, 2016 read with Rule 36 of the West Bengal Real Estate (Regulation and Development) Rules, 2021 and give the following directions: - The Respondent shall refund the amount of Rs. 2,66,380/- to the Complainant through Bank Transfer within seven days from the date of receiving this order through email. Complainant is directed to send her Bank Account details to the email id of the Respondent and also to the email id of Mr. Lodha (rrlservices2018@gmail.com) appearing on today's hearing within 24 hours from the date of receiving this order. In case of non-compliance of the order of the Authority by the Respondent the Complainant is at liberty to file an Execution Application before the Authority as per Execution Regulation. With this direction the matter is hereby disposed of.	

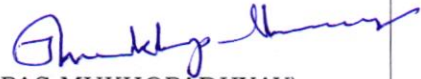
Let copy of this order be served to both the parties immediately.



(JAYANTA KR. BASU)
Chairperson
West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)
Member
West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)
Member
West Bengal Real Estate Regulatory Authority